

HOW TO SEND VOICE BROADCAST CAMPAIGN ?

1



Audio Management



Description



Audio File

*Only MP3, WAV and WMA are allowed

*Maximum file size is 2MB

Upload Audio File

2



IVR Call Flow



Define Call Flow Action



Play sound File

Select Sound File



IVR Menu

Select Sound File

KeyPress Options

Invalid Input Sound File

Max Attempt Sound File

Input TimeOut

Maximum Attempt

☐ Call External URL
Insert URL

☐ Call External Phone
Insert Phone No

Create

3



3



Schedule Campaigns

☒ Name

☒ Try Interval

☒ Type : Simple IVR
IVR

☒ Max Try

☒ Campaign Start
Date Time

☒ Campaign End
Date Time

☒ Broadcast Start
Time

☒ Broadcast End
Time

☒ Receipient(s) Phone Number

Create

